

Voluntary Discharge

Reasons for voluntary discharge can include: meeting treatment goals, relocating, choosing not to participate, no longer being eligible for services, or transferring to another agency.

Involuntary Discharge

Reasons for involuntary discharge may include: behavior that presents a danger to self or others, possession of a deadly weapon, noncompliance with federal, state and local laws, engaging in repeated behavior that infringes upon the rights of others, refusal to engage in services and follow treatment recommendations or failure to comply with CBH policies.

Community Behavioral Health Crisis Pager:

(443) 786-0422

If you need medication refills or have any questions about appointments, please contact the office in Salisbury at (844) 224-5264.

The pager is monitored after 6pm on Monday through Sunday, and all weekend until 8am on Monday morning.

If there is a mental health emergency, please contact 911, or go to the nearest emergency room.

Grievance Procedure

All patient grievances should be reported to the PRP Program Director,
Bria Cottingham:
Tel 1-844-224-5264 ext 699

Grievances need to be in written form. Once received, you will be invited to a meeting with the Program Director to discuss your concerns and contribute input.



"Challenge For Change"

Services are available in Cambridge, Centreville,
Columbia, Salisbury

Tel 1-844-224-5264 ext. 12

www.communitybehavioralhealth.net

Psychiatric Rehabilitation Program



Program Handbook

Welcome to PRP

Care Management Services

Our services include assisting our patients with the following:

Self-Care Skills

Employment

Housing

Transport

Social Skills

Wellness

Money Management

Attaining Resources

Expectation of Participation

Your participation in PRP is voluntary. Duration of services depends on medical necessity as well as voluntary compliance with therapy and direct expectation. It is mandatory that a patient continues to attend therapy monthly in order to receive case management services from their direct care worker. You may discontinue PRP services at any time.

Patients' Rights

1. To receive appropriate and humane services.
2. To be free from restraints and seclusion except in an emergency situation where the individual possesses a threat to self or others.
3. To be free from mental, physical, and sexual abuse.
4. To have access to medical records and have those records be kept confidential unless under court order.
5. To receive treatment in accordance with an individual's Individual Rehabilitation Plan (IRP) and be told:
 - A. The content and objectives of the plan.
 - B. The name, title, and role of persons responsible for carrying out treatment.
 - C. When appropriate alternative treatments or mental health services available.
6. To choose to refuse medication used from treatment of a mental illness.
 - A. Except when: Physician orders then medication in an emergency where the Individual presents a danger to self and others.
7. To refuse to participate in physically intrusive research.
8. The right, prior to admission to an explanation of terms and language.

Patients' Responsibilities

1. To work together harmoniously, to help patient achieve goals.
2. To not engage in alcohol and drug use and / or abuse.
3. To not engage in behavior that is hurtful or disruptive such as but not limited to:
 - a. The content and objectives of the plan.
 - b. The nature, title and role of persons responsible for carrying out treatment.
 - c. When appropriate, alternative treatments for mental health services available.
4. To take responsibility for your own possessions; CBH is not responsible for lost or stolen possessions.



Substance Abuse Policy

If you present with the signs of drinking or drug use, you will be asked to leave the premises. Any criminal use, possession, manufacture or distribution of a controlled substance will be reported to the police.